



**Alameda County Family Justice Center**  
**470 27th Street**  
**Oakland, CA 94612**

**The Alameda County Family Justice Center (ACFJC)**  
470 27th Street, Oakland, CA 94612 (510) 267-8800

24 Hour Hotlines Available for Assistance

**Domestic Violence Crisis**

**Hotline:**

**1(800) 947-8301**

**Rape Crisis Hotline:**

**(510) 845-7273**

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## **Family Justice Center Remains Open to Serve Clients During COVID-19 Crisis**

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The Alameda County Family Justice Center (ACFJC) is open Monday through Friday from 8:30am to 5pm. ACFJC staff are working to address critical needs of clients. On site staffing includes but is not limited to district attorneys, claims specialists, victim/witness advocates, navigators, and partner agencies.

The Family Justice Center is open and ready to serve crisis needs for victims and survivors

of domestic violence, stalking, sexual assault and exploitation, child abuse, child abduction, elder and dependent adult abuse, and human trafficking.

If you are experiencing an emergency, please call **911**.

ACFJC Client Navigators (on-site consultants) are working from 8:30 to 5:00 and will link you to all needed services. Call **(510) 267-8800** between the hours of 8:30am and 5pm. You may come to the FJC or call.

If you are a survivor of domestic violence and need immediate assistance after 5pm and before 8:30am please contact the Family Violence Law Center's 24-hour crisis line at **1-800-947-8301**.

For victims of sexual assault in need of immediate assistance after 5pm and before 8:30am please call the Bay Area Women Against Rape (BAWAR) 24 hotline at **(510-845-7273)**.

Below is a list of the available services that are actively taking calls. **You may ask a Navigator to help you reach these services or you may call them directly.**

**Alameda Health System Highland Campus/Domestic Violence Program and Sexual Assault Center (SART):** Providing services including advocacy, counseling and medical support as well as the 24-hour crisis line: **(510) 534-9290**.

**Bay Area Women Against Rape (BAWAR):** BAWAR provides free in-person counseling to survivors of sexual assault and their significant others. BAWAR also offers accompaniment to police, court, and hospital and provides a 24-hour hotline, support groups, and community education. BAWAR is taking calls remotely on their crisis line number **(510) 845-7273**

**Building Futures with Women and Children (BFWC):** BFWC provides domestic violence support and housing support. BFWC has an emergency shelter for homeless clients and clients who are fleeing from domestic violence as well as a transitional housing facility. Shelters and

crisis line are open **(866) 292-9688**

**Dreamcatcher Youth Shelter:** Dreamcatcher is a low barrier, healing centered program providing a comprehensive, age-appropriate continuum of care for young people who find themselves homeless or in exploitative situations, or are at risk of becoming homeless.

Beds are available for young people ages 13-18. Youth can come directly to the wellness center located at **583 5<sup>th</sup> St. in Oakland 12pm-7pm** or by calling/texting **1 (800) 379-1114**

**Family Violence Law Center (FVLC):** FVLC is working to end domestic violence in Alameda County by using a holistic approach that integrates comprehensive protection and prevention services for abuse survivors. FVLC is a multicultural organization providing equal access for all services including language access provided by bilingual staff and our confidential interpreter program. Intakes are being taken over the phone at **1(800) 947-8301**

**HEAL Program:** The Healing Emotions and Loss after Domestic Violence (HEAL Program) provides psychotherapeutic services in English and Spanish to children, adolescents and adults who have experienced traumatic situations. HEAL is providing therapy via phone and video to existing clients. New clients are not being accepted at this time. For more information please call an ACFJC Navigator at **(510) 267-8800**.

**International Institute of the Bay Area (IIBA):** IIBA provides immigration clinics for victims of interpersonal violence twice a month at the ACFJC. Those who are interested/need services, please call the main telephone line **(510) 451-2846 ext. 301**. Unfortunately, at this time IIBA is not taking walk-ins.

**Institute on Aging: 24-hour Friendship Line-** trained professionals available for calls from elders 60 years and older and adults living with disabilities.

**Main Line: 1-800-971-0016**

**Jewish Family & Children's Services of the East Bay:** Jewish Family & Children's Services of the East Bay is currently providing remote therapy and accepting new clients. No home visits at this time. For more information please call **(510) 704-7475**.

**La Familia Counseling:** Currently accepting mental health referrals and offering phone and video therapy, no in-person appointments at this time. For more information please call **(510) 881-5921**.

**MVTC Family Law:** Currently continuing with telephone appointments as scheduled for legal advice on issues that include: domestic violence, family law, guardianships, landlord/tenant and probate. No in person appointments at this time. For more information please call **(510) 891-5200**.

**Narika:** Narika is providing domestic violence/intimate partner abuse services. The crisis helpline is open and serving survivors of DV via phone **1(800)-215-7308**. Email us at [narika@narika.org](mailto:narika@narika.org) if it is not safe to call. Support Groups for DV survivors are available via phone as well as emergency funds for our clients' urgent needs including toiletries, hygiene products, and canned food.

**Progressive Transition(s), Inc.:** Progressive Transition(s) is a solution-focused program, providing victims and survivors of domestic violence, sexual assault, and trauma with the tools they need to transcend their experiences and navigate a path to recovery and healing. They offer support groups, workshops, and individual counseling. Presently, PTs is providing individual crisis counseling for DV, 6 hour DV education for restraining order modification/termination, and services for sexually exploited adults 18 years and over. For more information please call **(510) 917-0666**.

**Ruby's Place:** provides shelter, support and education for women and children who are victims of domestic violence or homelessness. Currently all services are available by telephone.

**Crisis Line: 1-888-339-7233**

**Main Line: (510) 581-5626**

**Tri-Valley Haven:** Available by phone for crisis and counseling services. Also, able to assist with filing restraining orders and questions about custody orders. Services in Spanish and English. Food pantry is open from 1-4 pm.

**Crisis Line: 1-800-884-8119**

**Main Line: (925) 449-5845**

**DA's Office Hate Crime Hotline:** Available for reporting hate related crimes **(510) 208-4824**. Outgoing messages available in English, Spanish, Farsi, Mandarin, Cantonese, and Tagalog